### STAYING SAFE ONLINE

#### HRPE Support Services

#### **WeAre Hope**

- We want this to feel like a safe and supportive place for everybody, so please try to be supportive of each other use kind words, and respect other people's feelings, ideas and beliefs. Before publishing, have a think - is your post friendly, helpful and polite?
- Information that people share in the WeAre Hope is private, and should not be shared outside of the group including screenshots!
- We welcome you to post, however all posts will need to be approved by admin, who will edit or delete posts if they are rude to other members of the group or staff, are unlawful or are marketing/self-promotion.
- If your post or comment contains someone else's personal or private information, see if you can find another way to write it - try saying "a family member" rather than "my sister Jane Doe"!



# STAYING SAFE ONLINE

# Hape Online safety

- Please be mindful about sharing personal details relating to you, or others. Do not share posts containing personal information about yourself or anyone else such as your phone number, address, email, details of the school/college/uni you attend, where you work or where you spend your leisure time.
- We can't guarantee the safety of external links, so please be mindful that following these is done at your own risk.
- For your own safety, we also strongly discourage you from connecting with WeAre Hope group members, outside of the group itself, including messaging or meetups - we cannot moderate anything outside of the group.
- Please check out the reporting and blocking functions on any sites or networks you use.
- You can speak to us, a parent or friend about anything that worries you!



## STAYING SAFE ONLINE

#### Hape Support Services Safeguarding

Although we respect your privacy and protect your personal information in line with our privacy policy and GDPR, we will need to tell someone else if we are worried that you or someone you know is at risk of harm. If we do need to discuss our concerns for your safety with someone else, we'll explain to you why we are sharing that information.

We're not able to monitor the WeAre Hope group, Suzie Hope Facebook page or emails 24 hours a day so if you are feeling unwell or suicidal, please find the support you need immediately. If you don't have a family member or friend you can speak to, you can call the Samaritans on 116 123 or Childline on 0800 1111. If you need medical help, call for NHS advice on 111, or 999 if you are in immediate danger.

